

Strategic Planning Student Focus Group #2 - Traditional Students
November 29, 2018

In attendance:

Dr. Ron Clinton
Alan Carter
Toni LaBeff
Elaine Ezell

15 students

- x Multiple ethnicities
- x Male/Female
- x Resident/nonresident
- x Dorm/non-dorm
- x Face-to-Face/Online/Hybrid/Dual Credit

Welcome: Dr. Ron Clinton

Discussion led by: Alan Carter

1. Prior to registering in your first classes, did you talk to anyone at this college about the process of getting started?
 - a. Campus visits to Student Services advising
 - b. Director of Physical Therapy, attended program information sessions, PTA website & interviews
 - c. Phone conversations with advisors
 - d. Presentation held at Mt. Pleasant High School FAFSA
 - e. Student Success Coaches very helpful
2. When it came time to register, how did you know what steps to take?
 - a. Student Advisors
 - b. Student Success Coaches
 - c. Program Directors
3. Did anyone provide you with information about available support services?
 - a. No
 - b. Found out about clubs from other students
 - c. Website—lots of information
4. Have you ever taken any class that focuses on helping you to succeed as a college student?
 - a. No

Has anyone helped you?

 - b. Advisors
 - c. Rico Willis
 - d. Instructors—communicated what is expected
 - e. Family members

12.